

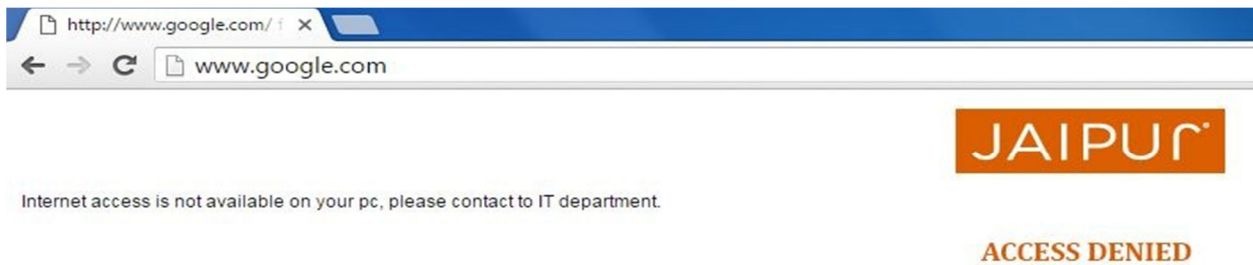
Common Internet Issue and Quick Resolution

Internet not working:



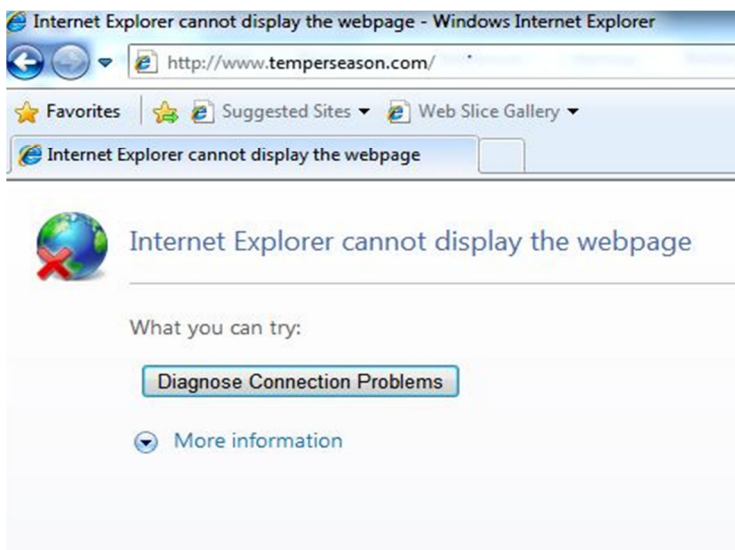
Check the Lan Cable or Wi-Fi connection and confirm that both are properly working or not.

Showing no internet access in browser:



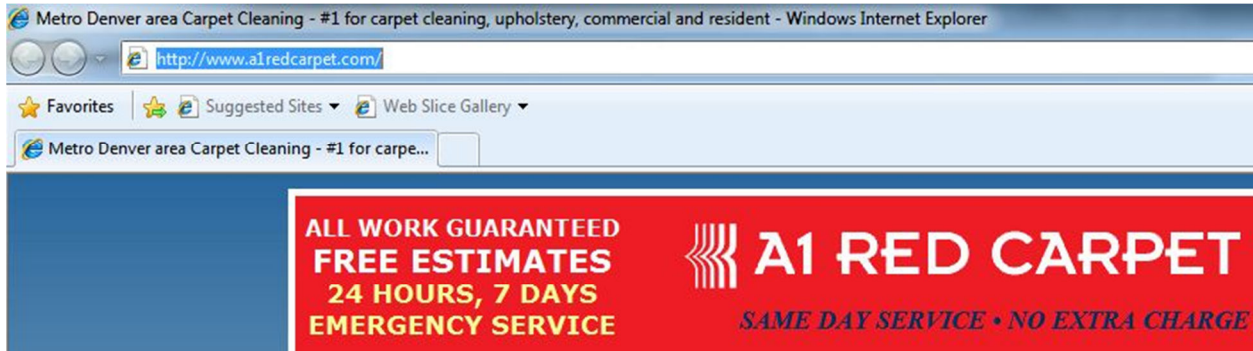
Log off or restart the system and login again.

Website not working:



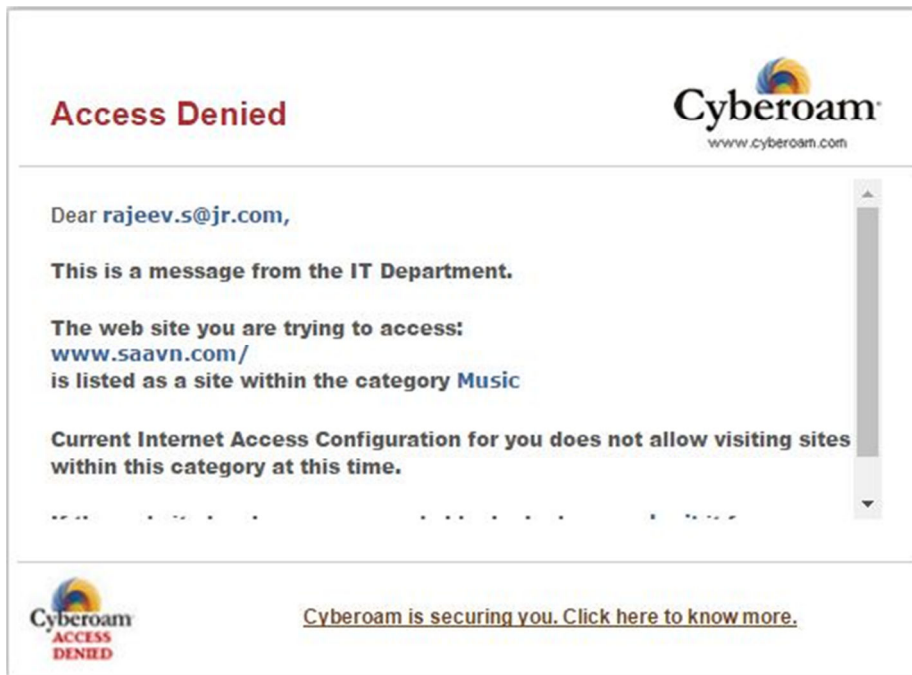
Websites not working due to that time running maintenance process or not working due to some issue at their end. Kindly try after some time or other website.

Website not working:



Some websites not working due to restriction of Indian wan IP address. By default they are running only US wan IP address. If you have genuine requirement for the same, kindly contact to IT team.

Website not working:



We have blocked the websites as per globally categories

Like (Entertainment, Cricket, Music) by cyber-roam firewall.